



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 24th October 2018

Email:foi@secamb.nhs.uk

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/09/11.

You requested the following information, please also see our response below:

1) From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?

£13,166

2) Do you service interpreting requirements in-house or do you outsource to a third party company?

Third Party

3) If you use a third party to service interpreting requirement

a. What is the name of the organisation you outsource to?

Language Line

b. is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?

OJEU Framework via NHS Shared Business Services.

c. if contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?

NHS Shared Business Services – Expires 31/10/2018 option to extend by 12 months

d. please provide both dates if telephone and face to face interpreting are contracted separately

N/A

4) Who is the senior responsible officer for interpreting services at the Trust?

Mark Bailey Operating Unit Manager – Emergency Operation Centre

Please note this information relates to the 999 services which we operate at South East Coast Ambulance NHS Foundation Trust. The services for 111 are dealt with separately via Care UK

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust